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2006-42.C

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October 2, 2009

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Authorized Utility Representative Form for FRC, LLC.

Dear Sir or Madam,

Enclosed is the updated Authorized Utility Representative Form for FRC, LLC. Please update your records to indicate the current information in order to assist in the proper routing of all correspondence and invoices.

Thank you very much for your assistance.

Sincerely,

Mark Burgess
Controller

Enclosure

cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, SC 29201

RECEIVED

OCT 06 2009

PSC SC
DOCKETING DEPT.

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: [] IXC [X] CLEC [] ILEC [] Wireless

CERTIFICATED COMPANY INFORMATION

FRC,LLC.		
Company Name		
FRC,LLC.	803-726-8311	
Dbaf/ka	Telephone #	
P.O. Box 507		
Mailing Address		
Columbia, SC 29202-0507		
City, State, Zip Code		
1500 Hampton Street, Suite 103		
Business Location		
Columbia, SC 29201	Richland	
City, State, Zip Code	County	

REGISTERED AGENT INFORMATION

Registered Agent:	M. John Bowen, Jr.
Mailing Address:	1301 Gervais St, 18 th Floor
	Columbia, SC 29201
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Grey Humphrey, President, Palmetto Net, Inc.(General Manager of FRC,LLC.)
- A. **General Manager** (Include Address if different than above)
- 803-726-4080 / 803-726-8311 /grey.humphrey@palmettonet.com
- Telephone Number / Facsimile Number / E-mail Address
-
- Nicole Price
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
- 803-726-8302 /803-726-8311 /nicole.price@palmettonet.com
- Telephone Number / Facsimile Number / E-mail Address
-
- Nicole Price
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- 803-726-8302 /803-726-8311 /nicole.price@palmettonet.com
- Telephone Number / Facsimile Number / E-mail Address
- 1-800-333-2949
- C2. **Customer Contact** (Toll Free Number)
-
- John Flake
- D. **Engineering Operations** (Include Address if different than above)
- 803-726-8317 /803-726-8311 /john.flake@palmettonet.com
- Telephone Number / Facsimile Number / E-mail Address

- E. **Test and Repair** (Include Address if different than above)
 803-726-8318 /803-726-8311 /kevin.comalander@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address
 Network Operations Center(NOC)
- F. **Emergencies** (During Non-Office Hours)
 800-277-4105 /803-726-8311 / noc@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. **Regulatory Officer** (Include Address if different than above)
 803-726-4080 /803-726-8311/ grey.humphrey@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address
 Grey Humphrey, President, Palmetto Net, Inc.(General Manager of FRC,LLC.)
- H. **Dual Party Mailings** (Name)
 P.O. Box 507 Columbia, SC 29202-0507
 (Mailing Address)
 803-726-4080 / 803-726-8311/grey.humphrey@palmettonet.com /
 Telephone Number / Facsimile Number / E-mail Address
 Mark Burgess, Controller, Palmetto Net, Inc.(General Manager of FRC,LLC.) N/A
- I. **Interim LEC Fund Mailings** (Name)
 P.O. Box 507 Columbia, SC 29202-0507
 (Mailing Address)
 803-726-8313 / 803-726-8311 /mark.burgess@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address
 Mark Burgess, Controller, Palmetto Net, Inc.(General Manager of FRC,LLC.)
- J. **Universal Service Fund Mailings** (Name)
 P.O. Box 507 Columbia, SC 29202-0507
 (Mailing Address)
 803-726-8313 /803-726-8311 / mark.burgess@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address
- K. **Gross Receipts Mailings** (Name)
 Mark Burgess, Controller, Palmetto Net, Inc.(General Manager of FRC,LLC.)
 (Mailing Address)
 803-726-8313 /803-726-8311 / mark.burgess@palmettonet.com
 Telephone Number / Facsimile Number / E-mail Address

Mark Burgess

This form was completed by

Controller, Palmetto Net, Inc.(General Manager of FRC,LLC.)

Title***Signature***

10/02/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211
And
 Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201